

For on request courses, please contact Mpho Makgoka

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ITIL							Hyperlinks	
Courses		Exam		Duration	Price (excl. VAT)	Availability	Outlines	Info
Management and Related Courses								
ITIL Courses 2011 Edition								
MC-AWR	ITIL Awareness		1 day	R 1 900.00	On request		Outline	
MC-ITILF	ITIL Foundation	MC-ITILFE	3 days	R 5 200.00	Scheduled		Outline	
MC-ITILFE	ITIL Foundation Exam		1 day	R 1 483.00	On request			
Capability Courses 2011 Edition								
MC-OSA	Operational Support and Analysis		4 days	R 8 500.00	Scheduled		Outline	
MC-OSAE	Operational Support and Analysis Exam		1 day	R 1 483.00	On request			
MC-RCV	Release Control and Verification	MC-RCV	4 days	R 8 500.00	Scheduled		Outline	
MC-RCVE	Release Control and Verification Exam		1 day	R 1 483.00	Scheduled			
MC-SOA	Service Offerings and Agreements		4 days	R 8 500.00	Scheduled		Outline	
MC-SOAE	Service Offerings and Agreements Exam		1 day	R 1 483.00	On request			
MC-PPO	Planning, Protection and Optimisation		4 days	R 8 500.00	Scheduled		Outline	
MC-PPOE	Planning, Protection and Optimisation Exam		1 day	R 1 483.00	On request			
Lifecycle Courses 2011 Edition								
MC-SOP	Service Operations		3 days	R 6 750.00	On request		Outline	
MC-SOPE	Service Operations Exam		1 day	R 1 483.00	On request			
MC-STR	Service Transition		3 days	R 6 750.00	On request		Outline	
MC-CSI	Continual Service Improvement		3 days	R 6 750.00	On request		Outline	
MC-CSIE	Continual Service Improvement Exam		1 day	R 1 483.00	On request			
MC-SED	Service Design		3 days	R 6 750.00	On request		Outline	
MC-SEDE	Service Design Exam		1 day	R 1 483.00	On request			
MC-SET	Services Strategy		3 days	R 6 750.00	Scheduled		Outline	
MC-SETE	Services Strategy Exam		1 day	R 1 483.00	On request			
Cobit Courses								
MC-CBTF	CobIT Foundation and Exam	MC-CBTFE	2 days	R 7 350.00	Scheduled		Outline	
MC-CBTI	CobIT Implement		3 days	R 5 900.00	On request			
MC-CBTFE	CobIT Foundation Exam		1 day	R 1 483.00	On request			
ISO Courses								
MC-ISO	ISO20000 Consultant		3 days	R 7 900.00	On request		Outline	
Business Continuity Management								
MC-BCM	Business Continuity Management Foundation		2 days	R 5 200.00	On request		Outline	
MC-SCM	IT Systems Continuity Management		1 day	R 3 500.00	On request		Outline	