

## CI – IUM

### Implementing Cisco Unified Messaging v5.0



#### Summary

##### Duration

5 Days

##### Vendor

Cisco

##### Category

Unified Communications

#### Introduction

Implementing Cisco Unified Messaging (IUM) v5.0, formerly Cisco Unified Communications System Engineer (UCSE) provides students with best practice information on how to administer, install, configure, operate, and maintain a Cisco Unity system in either a stand-alone voice mail or unified messaging environment, as well lessons on Cisco Unity Connection. . IUM is a 5-day instructor-led (ILT) course with hands-on lab activities. It is one of two courses recommended for individuals seeking qualification for the Cisco Unity Support Specialization.

#### Prerequisites

Students entering this course should have the following qualification:

- Solid understanding of Microsoft Windows, Microsoft Exchange, or IBM Lotus Domino.
- Ability to competently program at least one telephone switching equipment (i.e., Cisco CallManager, NEC NEAX 2000 or 2400, Avaya Definity series, etc.

#### Course Outline

- Module 1:An Overview of a Cisco Unified Communications System
- Module 2: Unity Connection
- Module 3: Cisco Unified Communications General Setup
- Module 4: Unified Communications Subscribers: A Complete Reference
- Module 5: Unified Communications System Monitoring and Maintenance

#### Associated Certifications & Exams

The 642-105 IUM exam tests a candidate's knowledge of how to install, configure, maintain and troubleshoot Cisco Unified Messaging.

On successful completion of this course students will receive a Torque IT attendance certificate.